

Quality Assurance Policy

At Permacast, we provide top-quality precast concrete products and services that consistently meet customer expectations. Our commitment to quality is deeply rooted in our culture and supported by our Quality Management System.

Our goal is to be the leading supplier of precast concrete in Western Australia, guided by the following principles:

Customer Satisfaction

We prioritize meeting customer needs through active engagement and long-term partnerships.

Continuous Improvement

We foster a culture of ongoing enhancement through systematic monitoring, feedback analysis, and proactive steps toward operational excellence.

Quality and Compliance

We adhere to ISO 9001:2015 standards and legal requirements, ensuring consistent quality and compliance in all our products and services.

Employee Empowerment

We invest in our employees' growth, providing resources and training to enable their effective contribution.

Supplier Collaboration

We build strong, innovative partnerships with suppliers to ensure quality materials and services.

Risk Management

We adopt a proactive approach to identify and mitigate risks, safeguarding the reliability of our products and services.

This quality policy guides the establishment and review of quality objectives. We communicate this policy to all employees, stakeholders, and interested parties, ensuring its comprehension and application throughout our organisation.

Darren Hedley
CEO, Permacast

